July 8, 2019

PRODUCT DISCONTINUATION NOTICE

Dear Valued Stryker Customer,

We are pleased to have PMA approval for our core automated external defibrillator (AED) portfolio: LIFEPAK® 15, LIFEPAK 1000, LIFEPAK 20e, LIFEPAK CR2®, LIFEPAK CR® Plus and the HeartSine® family of AEDs. The purpose of this communication is to inform you that Stryker is announcing the end of support for the LIFEPAK 12 monitor/defibrillator, LIFEPAK 20 defibrillator/monitor, and LIFEPAK 500 defibrillator in the United States. Please note, as stated above, that we WILL CONTINUE TO MANUFACTURE AND SUPPORT THE LIFEPAK 20e. While manufacturing of these products ended several years ago, accessories and disposables have continued to be marketed along with our dedicated service offering.

Discontinuation notices have been sent for the last few years for these devices, as maintaining parts and service on aging devices becomes increasingly complex and challenging. In addition, in alignment with FDA’s final order “Effective Date of Requirement for Premarket Approval for Automated External Defibrillator Systems,” accessories and disposables specific to these devices will no longer be approved for sale in the US after February 3, 2020.

We intend to honor existing service contracts, as parts availability allows, until no later than June 30, 2020. Accessories that are part of some service plans, including LIFEPAK 500 and LIFEPAK 12 batteries, will no longer be available as part of the service offering past February 3, 2020. LIFEPAK 20 devices which require battery replacement as part of its service will be available as supplies last, but no later than December 31, 2020.

Stryker offers a range of devices for your needs that are PMA-approved and available in the US.

- The LIFEPAK 15 V4 monitor/defibrillator, which was launched in 2014, supports EMS and hospital customers around the world and sets the standard for durability and ease of use while offering the advanced University of Glasgow 12-lead algorithm and escalating energy up to 360J for difficult-to-defibrillate patients.
- The LIFEPAK 20e defibrillator/monitor is designed specifically for crash carts and in-hospital patient transport, offering 360J escalating biphasic energy for both manual and automatic defibrillation. An optional module provides advanced monitoring and facilitates CPR effectiveness.
- The LIFEPAK 1000 defibrillator combines the simplicity of an AED, including onscreen and audio prompts with the flexibility of manual mode operation when indicated. Flexible setup options allow on-screen graphics for the basic rescuer or ECG display and access to manual mode for the more advanced rescuer. The LIFEPAK 1000 provides powerful defibrillation, long battery life, and LIFEPAK TOUGH™ durability that can stand up to severe environments.
- The LIFEPAK CR2 defibrillator, which was launched in the US in February 2019, is our next generation LIFEPAK AED, featuring Wi-Fi® connectivity, cprINSIGHT™ analysis technology (which enables the defibrillator to analyze the patient’s heart rhythm while CPR is being performed), a Child Mode button and Optional Language button.

We thank you for your business and continued partnership. We are committed to providing high-quality, clinically supported products so that you can be confident in the care you are providing to your communities. Please contact your local Stryker sales representative or authorized distributor to discuss trade-up and flexible financing options to support you during this transition.

Chris Walsh
Director, Marketing

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